

ATTACHMENT 17

DECLARATION OF BARBARA BEESON

1. My name is Barbara Beeson. I reside with my husband, Doyle G. Beeson, at 5757 North 300th Street, Casey, Illinois.
2. For the period beginning February 1, 2002, through September 4, 2002, my local telephone company was Verizon. Attached to this declaration are copies of telephone bills that my husband and I received from Verizon for the following statement dates: March 4; April 4 (incomplete); May 4; June 4; July 4; August 4; and September 4, 2002.
3. As reflected on my March 4, 2002, statement from Verizon, my husband and I then had the Verizon "State Saver" plan. The plan's rates were \$.05 per minute for all in-state long distance calls and \$.09 for all state-to-state long distance calls. The plan cost us \$4.75 per month, plus the cost of our long-distance calls. Additional charges included both state and federal universal service fees. For our March 4, 2002, statement, those charges were \$.01 for Illinois universal service and \$.51 for federal universal service.
4. Sometime in the first week of March, 2002, I received a call from a telemarketer. While I don't remember the exact words of the conversation, I believed I was speaking to someone from Verizon. Among other things, I thought I was being offered a way to save some money on my long distance telephone service. I was also told that a man would call to ask questions about how well the telemarketer performed and that I was to answer "yes" to all the questions as it would be recorded. There was a subsequent call and I answered "yes" as instructed.
5. On April 15, 2002, when I received my monthly telephone bill, I noticed charges from a company named Business Options, Inc. The bill showed that my in-state calls now cost \$.20 per minute, that my monthly service fee was now \$4.90, and that there was a "Universal Service Fund Usage Chrg" of \$3.75. I did not realize that my long-distance

telephone service had been switched until I received my April statement from Verizon. I never intended to switch my long-distance telephone service from Verizon to Business Options.

6. After reviewing my April statement, I called Business Options. Ultimately, I was referred to the company's business office but did not speak with anyone because it was closed. Thereafter, I called Verizon and ordered resumption of the "State Saver" plan.

7. Our Verizon statement for the period ending May 4, 2002, reflects two sets of charges for long-distance telephone service, one from Business Options and one from Verizon. The Business Options charges reflect that our in-state calls made between March 28 and April 13, 2002, cost \$.20 per minute, that Business Options' monthly service fee was \$4.90, and that Business Options was billing us \$3.75 for universal service. The Verizon charges reflect that our in-state calls made between April 18 and 22, 2002, cost \$.05 per minute. We were also charged \$1.27 for adding and removing the "State Saver" on April 15 and 23, 2002, respectively. At the time I did not realize what had happened as neither I nor my husband had called anyone to remove our "State Saver."

8. When I looked at our June statement I was surprised and dismayed to see that Business Options, again, was listed as our long-distance telephone service provider. As it had previously, Business Options charged us \$.20 per minute for in-state calls but only \$.07 per minute for the out-of-state calls we had made between April 24 and May 11, 2002. Business Options also imposed both a monthly fee as well as a \$3.75 fee for universal service.

9. On June 13, 2002, I called Verizon to switch our plan back to its "State Saver." I also placed a "freeze order" on our long-distance telephone service.

10. Our July statement shows that our long-distance service provider for calls made before June 13, 2002, was Qwest. I have no idea how that came about as neither I nor my husband had requested Qwest's service. In any event, long-distance calls made after June 13, 2002, as reflected on our July and August statements, show that Verizon was our provider through its "State Saver" plan.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on this 18 day of August, 2003.

Barbara Beeson

Barbara Beeson

RECYCLABLE

Manage your account online at www.verizon.com

verizon



PO BOX 33056
ST PETERSBURG FL 33733-8056

Bill Enclosed

First-Class
U.S. Postal Service
Paid
VERIZON

LN030415.123 33485 1 AV 0.255
DOYLE G & BARBARA BEESON
5757 N 300TH
CASEY, IL

03/13/02

62420-3537



JUN 23 2003
MAIL ROOM

verizon

Telephone Number 217 932-5584 950517
 Account Number 58 7630 3471504737 04
 Statement Ending Mar 4, 2002

ACCOUNT SUMMARY

DOYLE G & BARBARA BEBSON

Previous charges

Amount of last bill \$ 46.88
 Payment received Feb 23. Thank You. CR 46.88
 Balance \$.00

To avoid a 1.5% Late
 Payment Charge being
 added to your bill,
 please pay by due date.

Current charges

Verizon basic charges \$ 32.91
 Verizon Long Distance basic charges 13.50
 Total current charges \$ 46.41

Total amount due \$ 46.41
 Due date for current charges only Apr 3, 2002

Keep ▲

Visit our website at: www.verizon.com**verizon**

Telephone Number 217 932-5584 950517
 Account Number 58 7630 3471504737 04
 Statement Ending Mar 4, 2002

About Your Bill

It's our privilege
 to serve you.

Mail Payments to:
 Verizon North
 P.O. Box 920041
 Dallas, TX
 75392-0041

How to pay your bill

Please mail your payment using the return envelope. Include the payment stub to ensure proper credit.

If you pay in person, bring your entire bill, including the payment stub, to an authorized payment location

Be sure to write your area code and telephone number on your check

Questions about your bill

If you have questions concerning your bill, please call the appropriate "Billing questions" number listed on page 3 of your bill

Previous payments

You may have sent us a payment not processed in time to be reflected on your current billing statement. Please deduct any amount already paid before sending your current payment.

Past due amounts

The due date on your bill only applies to the current charges. Any past due amount should be paid immediately.

Service suspension for non-payment

Based on the state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish your service may also be required.

Returned checks

In some states, a returned check charge may apply for each check returned for any reason

Additional information

Please consult your local Directory for additional billing and service information.

**Local Exchange Service Quality Requirements**

The law obligates all telecommunications carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments.



Telephone Number 217 932-5584 950517
 Account Number 58 7630 3471504737 04
 Statement Ending Mar 4, 2002

VERIZON
"How to Reach Us"

	Call	Visit
Billing questions	1 800 483-3000	www.verizon.com/onlinehelp
Repair	1 800 483-1000	www.verizon.com/repair
To order services	1 800 483-4000	www.verizon.com/storefront
Are you moving?	1 800 483-4000	
Online billing		www.verizon.com/onlinebill
Pay by Phone	1 800 345-6563	
Centro Hispano de Verizon	1 800 743-2483	

MONTHLY SERVICE - BASIC (Mar 4 to Apr 4)

Description	Qty	Unit Rate	
1 Inside Wire Maintenance	1	3.95	3.95
2 Extended Area Service	1	2.80	2.80
3 Residence line	1	6.48	6.48
4 Intrastate access charge	1	8.33	8.33
5 Interstate access charge	1	5.00	5.00
Total			\$ 26.56

BASIC SERVICE TAXES AND SURCHARGES

6 Federal excise tax at 3.00%	.71
7 State tax at 0.10%	.02
8 Illinois Telecom Excise Tax	1.64
9 State Infrastructure Maintenance Fee	.12
10 IL Universal Service Fee	.03
11 9-1-1 Emergency service	2.95
12 FED USF	.52
13 Svc Provider Number Portability Fee	.36
Total	\$ 6.35

Verizon basic charges

\$ 32.91



Telephone Number 217 932-5584 950517
Account Number 58 7630 3471504737 04
Statement Ending Mar 4, 2002

Total Verizon charges**\$ 32.9**

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of your bill. Contributions will benefit Verizon Reads, a non-profit effort supporting literacy programs. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number listed on page three of your bill.

FYI**• Dial 711 to reach Telecommunications Relay Centers**

Telecommunications Relay Centers make it possible for telephone users and TTY users (including people with hearing and speech disabilities) to communicate with each other. And now there's an easy way to reach the Relay Center.....just dial 711 from your telephone or TTY.



Telephone Number
Account Number
Statement Ending

217 932-5584 950517
58 7630 3471504737 04
Mar 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance

The following long distance charges appear on your Verizon bill as a service to Verizon Long Distance.

LONG DISTANCE HELPFUL NUMBERS

Questions about your long distance bill	1 877 483-5305
Trouble with your long distance service	1 800 483-8494
Changes to your long distance service	1 800 483-3737
Other long distance questions	1 888 483-7547
Visit our Website at	http://www.verizonLD.com

Detail of charges are on the following page/pages.

SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Domestic	Amount	
Direct Dialed	6.94	
Total usage	\$ 6.94	
Plan Charges	4.75	
Total Long Distance calls		\$ 11.69
Taxes and Surcharges		1.81
Total Verizon Long Distance Charges		\$ 13.50

Your calling plan(s): State Saver Plan

verizon

Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

Mar 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance

State Saver Plan Calls

Direct Dialed Calls

	Day	Date	Time	Place called	Number called	Minutes	
1	Mon	Feb 4	5:22 pm	Tuscola IL	217 253-2422	6	.30
2	Sat	Feb 9	11:42 am	Tuscola IL	217 253-2422	1	.00
3	Sat	Feb 9	11:43 am	Champaign IL	217 621-8177	1	.00
4	Sat	Feb 9	2:17 pm	Hillsboro IL	217 532-6022	15	.75
5	Mon	Feb 11	3:45 pm	Effingham IL	217 347-5561	2	.10
6	Mon	Feb 11	3:48 pm	Hillsboro IL	217 532-6022	4	.20
7	Thu	Feb 14	3:16 pm	Mattoon IL	217 235-4582	5	.25
8	Sat	Feb 16	3:47 pm	Mattoon IL	217 235-4582	2	.10
9	Sun	Feb 17	12:44 pm	Toledo IL	217 849-2329	1	.00
10	Sun	Feb 17	12:45 pm	Toledo IL	217 849-9999	1	.00
11	Sun	Feb 17	12:45 pm	Toledo IL	217 849-2329	1	.00
12	Mon	Feb 18	8:54 am	Sefton IL	618 347-2476	6	.30
13	Thu	Feb 21	3:51 pm	Sefton IL	618 347-2476	1	.00
14	Fri	Feb 22	9:14 am	Fillmore IL	217 538-2537	2	.10
15	Fri	Feb 22	3:46 pm	Sefton IL	618 347-2476	7	.35
16	Fri	Feb 22	4:13 pm	Fillmore IL	217 538-2537	2	.10
17	Wed	Feb 27	11:45 am	Tuscola IL	217 253-9088	6	.30
18	Wed	Feb 27	2:55 pm	Madisonville KY	270 825-5365	7	.35
19	Wed	Feb 27	6:01 pm	Sefton IL	618 347-2476	4	.20
20	Wed	Feb 27	6:05 pm	Tuscola IL	217 253-4586	2	.10
21	Sun	Mar 3	2:10 pm	Healdton OK	580 229-0920	24	2.10
22	Sun	Mar 3	4:51 pm	Ramsey IL	618 423-2640	14	.70
						Subtotal	6.90

Summary of State Saver Plan

23 Plan Charge	4.70
24 Plan calls	6.90
Total	\$ 11.60

State Saver Plan start date: 07/09/01

Total Long Distance calls \$ 11.60

Thank you for using Verizon Long Distance.

verizonTelephone Number 217 932-5584 950517
Account Number 58 7630 3471504737 04
Statement Ending Mar 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance**TAXES AND FEES ON BASIC SERVICES**

1	Federal excise tax at 3.00%	.37
2	State tax at 0.10%	.01
3	Illinois Telecom Excise Tax	.85
4	State Infrastructure Maintenance Fee	.06
5	IL Universal Service Fee	.01
6	Federal Universal Service Fee	.51
Total		\$ 1.81

*Verizon Long Distance basic charges**\$ 13.50***Total Verizon Long Distance Charges****\$ 13.50**



PAGE 8 OF 8

Telephone Number
Account Number
Statement Ending

217 932-5584 950517
58 7630 3471504737 04
Mar 4, 2002

This page intentionally left blank

58 7630 2179325584 950517 04 02 IL211*HBRDA1

00009167 4L0000059690

BASIC SERVICE TAXES AND SURCHARGES (continued)

	Total	\$
Verizon basic charges		\$ 4
Total Verizon charges		\$ 41

Your local toll provider is Verizon Long Distance.

You have selected Qwest Communications as your long distance provider

217 932-5584

Notice: Your local toll provider has been changed from Verizon to Qwest Communications on Mar 8, 2002.

\$3.86

Cost of change: \$3.86

217 932-5584

Notice: Your long distance provider has been changed from Verizon Long Distance to Qwest Communications on Mar 8, 2002.

Cost of change: \$3.86

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of your bill. Contribution will benefit Verizon Reads, a non-profit effort supporting literacy programs. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number listed on page three of your bill.

Change in Charges**Federal Universal Service Fund (FUSF) charge will change**

The Federal Universal Service Fund (FUSF) charge will increase to 55 cents per line, \$2.75 for ISDN PRI accounts, and will remain at 6 cents per line for CentraNet services. The FUSF charge, which is reviewed quarterly, helps to keep local telephone rates affordable for all customers and gives a discount to schools, libraries and low-income families. This charge is not applied to Lifeline customers. To find out if you are eligible for Lifeline, go to <http://www.lifelinesupport.org> on the internet or contact us at 1-800-483-4000.

For USBI
questions only,
toll free
1 888 476-8724

COMMUNICATIONS SERVICES

Billing for USBI

The following charges appear on your Verizon bill as a service to USBI. Direct your billing questions to the phone number in the yellow border of this page.

Billing on behalf of Business Options Inc
NOTICE: New Service Provider This Month
Billing Questions call 1 888 476-8724

USBI MISCELLANEOUS BILLING CHARGES

Charges and Credits for 217 932-5584

- 1 Mar 15 Universal Service Fund Usage Chrg
2 Mar 15 Business Options Monthly Svc Fee

Total

\$ 8.0

Direct Dialed Calls

Date	Time	Place called	Number called	Period	Min.	
3 Mar 8	1 25 pm	Mattoon	IL 217 258-2581	Day	4	
4 Mar 9	11:02 am	Hillsboro	IL 217 532-6022	Night	7	1.4
5 Mar 9	11 28 am	Brownstown	IL 618 427-5335	Night	2	
6 Mar 10	6:07 pm	Hillsboro	IL 217 532-6022	Night	4	
7 Mar 16	7 34 am	Mattoon	IL 217 235-3618	Night	1	.2
8 Mar 16	9:29 am	Mattoon	IL 217 235-6618	Night	2	.4
9 Mar 17	3:39 pm	Seton	IL 618 347-2476	Night	7	1.4
10 Mar 20	9:20 am	Hillsboro	IL 217 532-6022	Day	13	2.6
11 Mar 21	8:43 am	Tuscola	IL 217 253-9088	Day	5	1.0
12 Mar 23	9:51 am	Ramsey	IL 618 423-2640	Night	1	.2
13 Mar 23	5 49 pm	Ramsey	IL 618 423-2490	Night	11	2.2
14 Mar 24	3:42 pm	Tuscola	IL 217 253-2422	Night	1	.2
15 Mar 25	6:15 pm	Tuscola	IL 217 253-2422	Eve	1	.2
16 Mar 26	9:19 am	Tuscola	IL 217 253-2422	Day	4	.8
Total						\$ 12.6

For questions concerning your bill, call the number listed at the top of this page.
The calls on this page were forwarded by USBI, the clearinghouse agent for Business Options Inc.

TAXES AND FEES ON BASIC SERVICES

- 17 Federal excise tax at 3.00%
18 State tax at 0.10%
19 Illinois Telecom Excise Tax
20 State Infrastructure Maintenance Fee

Total

\$ 1.6

verizon

PO BOX 33068

ST PETERSBURG FL 33733-8068

Bill Enclosed

First-Class Mail
U.S. Postage
Paid
VERIZON

LN0504:5.124 33947 1 AV 0.255
DOYLE G & BARBARA BEESON
5757 N 300TH
CASEY, IL

05/13/02

62420-3637



Verizon

Account Number 58 7630 3471504737 04

Statement Ending May 4, 2002

ACCOUNT SUMMARY

DOYLE G & BARBARA BEESON

Previous charges \$ 52.61
 Amount of last bill \$ 52.61
 Payment received Apr 19 Thank You CR \$2.61
 Total adjustments CR 22.85
 Credit balance CR \$ 22.85

To avoid a 1.5% late
 Payment Charge being
 added to your bill,
 please pay by due date.

Current charges
 Verizon basic charges \$ 41.52
 Verizon Long Distance basic charges 5.86
 Other basic charges 16.89
 Total current charges \$ 64.27

Total amount due \$ 41.42
 Due date for current charges only Jan 3, 2002

CONSUMER
ALERT!

Check your bill this
 month for a new
 service provider.

Keep ▲

Visit our website at: www.verizon.com


Telephone Number 217 932-5584 950517
 Account Number 58 7630 3471504737 04
 Statement Ending May 4, 2002

PAGE 2 OF 8

About Your Bill

*It's our privilege
 to serve you.*

Mail Payments to:
 Verizon North
 P.O. Box 920041
 Dallas, TX
 75392-0041

How to pay your bill

Please mail your payment using the return
 envelope. Include the payment stub to ensure
 proper credit.

If you pay in person, bring your entire bill,
 including the payment stub, to an authorized
 payment location

Be sure to write your 18-digit Account Number
 shown above on your check or money order

Questions about your bill

If you have questions concerning your bill, please
 call the appropriate "Billing questions" number
 listed on page 3 of your bill

Previous payments

You may have sent us a payment not processed
 in time to be reflected on your current billing
 statement. Please deduct any amount already paid
 before sending your current payment

Past due amounts

The due date on your bill only applies to the
 current charges. Any past due amount should be
 paid immediately.

Service suspension for non-payment

Based on the state regulatory and notice require-
 ments, once your bill is past due, some or all of
 your service may be suspended. Charges may
 apply to suspend and reconnect service. A deposit
 to reestablish your service may also be required.

Returned checks

In some states, a returned check charge may apply
 for each check returned for any reason

Additional information

Please consult your local Directory for
 additional billing and service information



Local Exchange Service Quality Requirements

The law obligates all telecommunications carriers to provide installation and repair
 in a timely manner. Credits or other remedies may be available for delays in repair,
 installation or missed appointments.

verizon

Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

May 4, 2002

VERIZON**"How to Reach Us"**

	Call	Visit
Billing questions	1 800 483-3000	www.verizon.com/onlinehelp
Repair	1 800 483-1000	www.verizon.com/repair
To order services	1 800 483-4000	www.verizon.com/storefront
Are you moving?	1 800 483-4000	
Online billing		www.verizon.com/onlinebill
Centro Hispano de Verizon	1 800 743-2483	

MONTHLY SERVICE - BASIC (May 4 to Jun 4)

Description	Qty	Unit Rate	
1 Inside Wire Maintenance	1	3.95	3.95
2 Extended Area Service	1	2.80	2.80
3 Residence line	1	6.48	6.48
4 Intrastate access charge	1	8.33	8.33
5 Interstate access charge	1	5.00	5.00
		Total	\$ 26.56

ADDING AND CHANGING SERVICE**Service Order Charges and Credits**

Product Description	Order Number	Effective Date	
6 Intralata carrier change charge	C0000777	Apr 23	3.86
7 Interlata carrier change charge	C0000777	Apr 23	3.86
		Total Service Order Charges and Credits	7.72
		Total Adding and Changing Service	\$ 7.72

BASIC SERVICE TAXES AND SURCHARGES

8 Federal excise tax at 3.00%	.94	
9 State tax at 0.10%	.03	
10 Illinois Telecom Excise Tax	2.19	
11 State Infrastructure Maintenance Fee	.16	
12 IL Universal Service Fee	.06	
13 9-1-1 Emergency service	2.95	
14 FED USF	.55	
15 Svc Provider Number Portability Fee	.36	
	Total	\$ 7.24

Services for
217-932-5584

58 7630 2179325584 950517 04 05 1L211*HBRDA1

00009205 4L0000061191

verizonAccount Number 58 7630 3471504737 04
Statement Ending May 4, 2002**Verizon basic charges****\$ 41.5****Total Verizon charges****\$ 41.5**

Your local toll provider is Verizon Long Distance.

You have selected Qwest Communications as your long distance provider.

Notice: Your local toll provider has been changed from Qwest Communications to Verizon Long Distance on Apr 15, 2002.

Cost of change: \$0.00

Notice: Your local toll provider has been changed from Verizon Long Distance to Qwest Communications on Apr 23, 2002.

Cost of change: \$3.86

Notice: Your long distance provider has been changed from Qwest Communications to Verizon Long Distance on Apr 15, 2002.

Cost of change: \$0.00

Notice: Your long distance provider has been changed from Verizon Long Distance to Qwest Communications on Apr 23, 2002.

Cost of change: \$3.86

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of your bill. Contributions will benefit Verizon Reads, a non-profit effort supporting literacy programs. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number listed on page three of your bill.

**Change in
Charges****Illinois changes Illinois Universal Service Fund**

Beginning 05/01/2002, your Illinois Universal Service Fund (IUSF) charge will increase from 0.1672 percent per month to 0.2739 percent per month. The fee is collected by Verizon to recover the company's contribution to the IUSF. The IUSF is used to provide affordable telecommunications services throughout the state. See "IL Universal Service Fee."

verizon

Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

May 4, 2002

PAGE 5 OF 3

For USBI

questions only

call free

1 888 476-8724

COMMUNICATIONS SERVICES**Billing for USBI**

The following charges appear on your Verizon bill as a service to USBI. Direct your billing questions to the phone number in the yellow border of this page.

BILLING ADJUSTMENTS

1 Apr 17 Exchange carrier adjustment
Adjustment(s) applied to previous charges.

Total

CR 22.

CR \$ 22.

Billing on behalf of Business Options Inc.

Billing Questions call 1 888 476-8724

USBI MISCELLANEOUS BILLING CHARGES

Charges and Credits for 217 932-5584

2 Apr 3 Universal Service Fund Usage Chrg
3 Apr 3 Business Options Monthly Svc Fee

Total

3.

4.

\$ 8.

Direct Dialed Calls

Date	Time	Place called	Number called	Period	Min.	
4 Mar 28	10:39 am	Tuscola IL	217 253-9088	Day	5	1.
5 Mar 30	5:00 pm	Mattoon IL	217 235-4582	Night	7	1.
6 Apr 4	9:14 am	Hillsboro IL	217 532-6022	Day	10	2.
7 Apr 7	11:48 am	Ramsey IL	618 423-2640	Night	9	1.
8 Apr 8	2:59 pm	Mattoon IL	217 258-2581	Day	4	.
9 Apr 13	12:52 pm	Mattoon IL	217 235-4582	Night	1	.
Total						\$ 7.2

For questions concerning your bill, call the number listed at the top of this page.
The calls on this page were forwarded by USBI, the clearinghouse agent for Business Options Inc.

TAXES AND FEES ON BASIC SERVICES

10 Federal excise tax at 3.00%
11 State tax at 0.10%
12 Illinois Telecom Excise Tax
13 State Infrastructure Maintenance Fee

Total

\$ 1.

USBI basic service charges

\$ 16.

Total for USBI

\$ 16.8

For more information on USBI,
please access their World Wide Web Site address at: <http://www.billview.com/usbi>

verizonAccount Number
Statement Ending58 7630 3471504737 04
May 4, 2002**COMMUNICATIONS SERVICES****Verizon Long Distance**

The following long distance charges appear on your Verizon bill as a service to Verizon Long Distance.

LONG DISTANCE HELPFUL NUMBERS

Questions about your long distance bill
Trouble with your long distance service
Changes to your long distance service
Other long distance questions
Visit our Website at

1 877 483-5305
1 800 483-8494
1 800 483-3737
1 888 483-7547

<http://www.verizonLD.com>

Detail of
charges are on
the following
page/pages.

SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Adding & Changing Service

\$ 1.2

Domestic

Amount

Direct Dialed

3.90

Total usage

\$ 3.90

Total Long Distance calls

3.9

Taxes and Surcharges

.6

Total Verizon Long Distance Charges

\$ 5.1

Verizon
5800 204
922-0

646

58 7630 2179325584 950517 04 05 1L211*HBRDA1

00009205 4L000061194

Telephone Number 217 932-5584 950517

Account Number 58 7630 3471504737 04

Statement Ending May 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance

ADDING AND CHANGING SERVICE

The following services are for a partial month, from the effective date of your change to the Statement Ending Date (May 04, 2002).

Services Added

Product Description

1 State Saver

Qty Order Number Effective Date
1 CS673835 Apr 15
Total Services Added 3.01

Services Removed

Product Description

2 State Saver

Qty Order Number Effective Date
1 C0000777 Apr 23
Total Services Removed CR 1.74

Total Adding and Changing Service \$ 1.27

State Saver Plan Calls

Direct Dialed Calls

Day	Date	Time	Place called	Number called	Minutes
3	Thu Apr 18	1:05 pm	Neoga	217 895-3272	2
4	Sat Apr 20	6:40 pm	Tuscola	217 253-4586	9
5	Sun Apr 21	10:05 am	Litchfield	217 324-5720	9
6	Sun Apr 21	12:24 pm	Tuscola	217 253-2422	11
7	Sun Apr 21	3:26 pm	Mattoon	217 253-4582	6
8	Sun Apr 21	4:21 pm	Tuscola	217 253-4586	5
9	Sun Apr 21	4:25 pm	Mattoon	217 235-3618	8
10	Sun Apr 21	4:37 pm	Fillmore	217 538-2537	12
11	Mon Apr 22	1:06 pm	Sehon	618 347-2476	16
Subtotal					3.90

Summary of State Saver Plan 12 Plan calls

Total

\$ 3.90
\$ 3.90
\$ 3.90

Total Long Distance calls

Thank you for using Verizon Long Distance.



Telephone Number 217 932-5584 950517
Account Number 58 7630 3471504737 04
Statement Ending May 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance**TAXES AND FEES ON BASIC SERVICES**

1	Federal excise tax at 3.00%	.16
2	State tax at 0.10%	.01
3	Illinois Telecom Excise Tax	.37
4	State Infrastructure Maintenance Fee	.03
5	IL Universal Service Fee	.01
6	Federal Universal Service Fee	.11
Total		\$.69

*Verizon Long Distance basic charges**\$ 5.86****Total Verizon Long Distance Charges******\$ 5.86***



PO BOX 33056
ST PETERSBURG FL 33733-8056

Bill Enclosed

6-13-02
free order no.
591-0078

First-Class Mail
U.S. Postage
Paid
VERIZON

-17.30

LN0604:5,123,33132 1 RV 0,255
DOYLE G & BARBARA BEESON
5757 N 300TH
CASEY, IL 62420-3637

06/13/02





Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

Jun 4, 2002

PAGE 1 OF 6

ACCOUNT SUMMARY

DOYLE G & BARBARA BEESON

Previous charges

Amount of last bill \$ 41.42

Payment received May 17. Thank You. CR 41.42

Balance \$.00

To avoid a 1.5% Late
Payment Charge being
added to your bill,
please pay by due date.**Current charges**

Verizon basic charges \$ 33.05

Other basic charges 30.54

Total current charges \$ 63.59

Total amount due \$ 63.59**Due date for current charges only Jul 4, 2002**

46.29

Keep ▲

Visit our website at: www.verizon.com

Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

Jun 4, 2002

PAGE 2 OF 6

About Your Bill*It's our privilege
to serve you.***Mail Payments to:**
Verizon North
P.O. Box 920041
Dallas, TX
75392-0041**How to pay your bill**

Please mail your payment using the return envelope. Include the payment stub to ensure proper credit.

If you pay in person, bring your entire bill, including the payment stub, to an authorized payment location.

Be sure to write your 18-digit Account Number shown above on your check or money order.

Questions about your bill

If you have questions concerning your bill, please call the appropriate "Billing questions" number listed on page 3 of your bill.

Previous payments

You may have sent us a payment not processed in time to be reflected on your current billing statement. Please deduct any amount already paid before sending your current payment.

Past due amounts

The due date on your bill only applies to the current charges. Any past due amount should be paid immediately.

Service suspension for non-payment

Based on the state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish your service may also be required.

Returned checks

In some states, a returned check charge may apply for each check returned for any reason.

Additional information

Please consult your local Directory for additional billing and service information.

Local Exchange Service Quality Requirements

The law obligates all telecommunications carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments.



22



Telephone Number 217 932-5584 950517
 Account Number 58 7630 3471504737 04
 Statement Ending Jun 4, 2002

VERIZON
"How to Reach Us"

	Call	Visit
Billing questions	1 800 483-3000	www.verizon.com/onlinehelp
Repair	1 800 483-1000	www.verizon.com/repair
To order services	1 800 483-4000	www.verizon.com/storefront
Are you moving?	1 800 483-4000	
Online billing		www.verizon.com/onlinebill
Centro Hispano de Verizon	1 800 743-2483	

MONTHLY SERVICE - BASIC (Jun 4 to Jul 4)

Description	Qty	Unit Rate	
1 Inside Wire Maintenance	1	3.95	3.95
2 Extended Area Service	1	2.80	2.80
3 Residence line	1	6.55	6.55
4 Intrastate access charge	1	8.33	8.33
5 Interstate access charge	1	5.00	5.00
Total			\$ 26.63

RATE ADJUSTMENTS

Description	Qty	Amount	Days	
6 Rate increase (Jun 1 to Jun 3)	1	\$.00333	3	.01
Residence line				
Total				\$.01

BASIC SERVICE TAXES AND SURCHARGES

7 Federal excise tax at 3.00%	.71
8 State tax at 0.10%	.02
9 Illinois Telecom Excise Tax	1.65
10 State Infrastructure Maintenance Fee	.12
11 IL Universal Service Fee	.05
12 9-1-1 Emergency service	2.95
13 FED USF	.55
14 Svc Provider Number Portability Fee	.36
Total	\$ 6.41

Verizon basic charges

\$ 33.05



Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

Jun 4, 2002

Total Verizon charges**\$ 33.0**

Your local toll provider is Qwest Communications.

You have selected Qwest Communications as your long distance provider.

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of your bill. Contributions will benefit Verizon Reads, a non-profit effort supporting literacy programs. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number listed on page three of your bill.

Change in Charges**You help make special telecommunications equipment available for people with disabilities**

Beginning Saturday, June 1, the Illinois Telecommunications Access Corporation (ITAC) fee will be ten cents a month for residence and business customers and one cent a month for Centrex customers.

ITAC is a non-profit Illinois corporation formed to provide products and services such as teletypewriters (TTYs) and telecommunications relay service.

For USBI
questions only,
toll free
1 888 476-8724

COMMUNICATIONS SERVICES

Billing for USBI

The following charges appear on your Verizon bill as a service to USBI. Direct your billing questions to the phone number in the yellow border of this page.

Billing on behalf of Business Options Inc
Billing Questions call 1 888 476-8724

USBI MISCELLANEOUS BILLING CHARGES

Charges and Credits for 217 932-5584

1 May 2	Universal Service Fund Usage Chrg	3.75
2 May 2	Business Options Monthly Svc Fee	4.90
	Total	\$ 8.65

Direct Dialed Calls

Date	Time	Place called	Number called	Period	Min.	
3 Apr 24	7:47 pm	Mattoon	IL 217 235-4582	Eve	6	1.20
4 Apr 25	8:58 am	Effingham	IL 217 347-5561	Day	1	.20
5 Apr 25	7:22 pm	Ramsey	IL 618 423-2640	Eve	12	2.40
6 Apr 25	7:35 pm	Hillsboro	IL 217 532-6022	Eve	4	.80
7 Apr 26	3:05 pm	Chicago	IL 773 756-6415	Day	3	.60
8 Apr 27	12:25 pm	Hillsboro	IL 217 532-6022	Night	6	1.20
9 Apr 27	3:19 pm	Tuscola	IL 217 253-4586	Night	1	.20
10 Apr 28	11:49 am	Hillsboro	IL 217 532-6022	Night	4	.80
11 Apr 28	12:12 pm	Tuscola	IL 217 253-4586	Night	8	1.60
12 Apr 28	12:31 pm	Tuscola	IL 217 253-2422	Night	4	.80
13 Apr 29	8:27 am	Chicago	IL 773 756-6415	Day	1	.20
14 Apr 29	9:38 am	Chicago	IL 773 593-8517	Day	1	.20
15 Apr 29	10:25 am	Vandalia	IL 618 283-0118	Day	3	.60
16 May 1	1:01 pm	Tuscola	IL 217 253-2422	Day	1	.20
17 May 1	3:09 pm	Greenville	IL 618 664-4223	Day	5	1.00
18 May 1	5:14 pm	Hillsboro	IL 217 532-6022	Eve	5	1.00
19 May 1	5:19 pm	Tuscola	IL 217 253-2422	Eve	5	1.00
20 May 3	1:56 pm	Toledo	IL 217 849-2981	Day	4	.80
21 May 4	9:33 am	Livermore	KY 270 278-2708	Night	12	.84
22 May 6	6:57 pm	Mattoon	IL 217 235-3618	Eve	7	1.40
23 May 8	6:28 pm	Sefton	IL 618 347-2476	Eve	1	.20
24 May 9	5:56 pm	Tuscola	IL 217 253-2422	Eve	1	.20
25 May 11	4:49 pm	Agua Fria	AZ 623 572-6954	Night	14	2.10
			Total			\$ 19.54

For questions concerning your bill, call the number listed at the top of this page.
The calls on this page were forwarded by USBI, the clearinghouse agent for Business Options Inc.

verizon

Telephone Number

217 932-5584 950517

Account Number

58 7630 3471504737 04

Statement Ending

Jun 4, 2002

PAGE 6 OF 7

For USBI

questions only
call free

1-800-476-3772

COMMUNICATIONS SERVICES**Billing for USBI****TAXES AND FEES ON BASIC SERVICES**

1 Federal excise tax at 3.00%	.85
2 State tax at 0.10%	.03
3 Illinois Telecom Excise Tax	1.37
4 State Infrastructure Maintenance Fee	.10
Total	\$ 2.35

USBI basic service charges**\$ 30.54****Total for USBI****\$ 30.54**

For more information on USBI,

please access their World Wide Web Site address at: <http://www.billview.com/usbi>**About your State Saver plan**

As one of our valued customers, we want to keep you informed about any changes in your long distance rates or services. On July 16, 2002, we will increase the Monthly Recurring Charge (MRC) on your State Saver plan to \$4.95. Currently the MRC is \$4.75. Everything else related to your service will remain the same.

58 7630 2179325584 950517 04 07 IL211*HBRDA1

00002867 41.0000063382

26

verizon

PO BOX 33056
ST PETERSBURG FL 33733-8056

Bill Enclosed

Paid
VERIZON

07/13/02

LN0704:2.35.8985 1 RV 0.278
DOYLE G & BARBARA BEESON
5757 N 300TH
CASEY, IL

62420-3637





Telephone Number
Account Number
Statement Ending

217 932-5584 950517
58 7630 3471504737 04
Jul 4, 2002

ACCOUNT SUMMARY

DOYLE G & BARBARA BEESON

Previous charges

Amount of last bill \$ 63.59
Payment received Jun 17. Thank You. CR 46.29
Total adjustments CR 17.30
Balance \$.00

To avoid a 1.5% Late
Payment Charge being
added to your bill,
please pay by this date.

Current charges

Verizon basic charges \$ 34.19
Verizon Long Distance basic charges 12.41
Other basic charges 19.38
Total current charges \$ 65.98

Total amount due \$ 65.98
Due date for current charges only Aug 3, 2002

CONSUMER
ALERT!

Check your bill this
month for a new
service provider.

Keep ▲

Visit our website at: www.verizon.com

Telephone Number
Account Number
Statement Ending

217 932-5584 950517
58 7630 3471504737 04
Jul 4, 2002

About Your Bill

How to pay your bill

Please mail your payment using the return
envelope. Include the payment stub to ensure
proper credit.

If you pay in person, bring your entire bill,
including the payment stub, to an authorized
payment location.

Be sure to write your 18-digit Account Number
shown above on your check or money order.

Questions about your bill

If you have questions concerning your bill, please
call the appropriate "Billing questions" number
listed on page 3 of your bill.

Previous payments

You may have sent us a payment not processed
in time to be reflected on your current billing
statement. Please deduct any amount already paid
before sending your current payment.

Past due amounts

The due date on your bill only applies to the
current charges. Any past due amount should be
paid immediately.

Service suspension for non-payment

Based on the state regulatory and notice require-
ments, once your bill is past due, some or all of
your service may be suspended. Charges may
apply to suspend and reconnect service. A deposit
to reestablish your service may also be required.

Returned checks

In some states, a returned check charge may apply
for each check returned for any reason.

Additional information

Please consult your local Directory for
additional billing and service information.

Mail Payments to:
Verizon North
P.O. Box 920041
Dallas, TX
75392-0041



Local Exchange Service Quality Requirements

The law obligates all telecommunications carriers to provide installation and repair
in a timely manner. Credits or other remedies may be available for delays in repair,
installation or missed appointments.



Telephone Number
Account Number
Statement Ending

217 932-3384 950517
58 7630 3471504737 04
Jul 4, 2002

VERIZON

"How to Reach Us"

	Call	Visit
Billing questions	1 800 483-3000	www.verizon.com/onlinehelp
Repair	1 800 483-1000	www.verizon.com/repair
To order services	1 800 483-4000	www.verizon.com/storefront
Are you moving?	1 800 483-4000	
Online billing		www.verizon.com/onlinebill
Centro Hispano de Verizon	1 800 743-2483	

MONTHLY SERVICE - BASIC (Jul 4 to Aug 4)

Description	Qty	Unit Rate	
1 Inside Wire Maintenance	1	3.95	3.95
2 Extended Area Service	1	2.80	2.80
3 Residence line	1	6.55	6.55
4 Intrastate access charge	1	8.33	8.33
5 Interstate access charge	1	6.00	6.00
		Total	\$ 27.63

RATE ADJUSTMENTS

Description	Qty	Amount	Days	
6 Rate increase (Jul 2 to Jul 3)	1	\$.035	2	.07
Interstate access charge				
		Total		\$.07

BASIC SERVICE TAXES AND SURCHARGES

7 Federal excise tax at 3.00%		.74
8 State tax at 0.10%		.02
9 Illinois Telecom Excise Tax		1.72
10 State Infrastructure Maintenance Fee		.12
11 IL Universal Service Fee		.05
12 9-1-1 Emergency service		2.95
13 FED USF		.53
14 Svc Provider Number Portability Fee		.36
	Total	\$ 6.49
		\$ 34.19

Verizon basic charges

58 7630 2179325584 950517 04 00 IL210*HBRDA1

00008985 3L0000065117

**Total Verizon charges****\$ 34.19**

Your local toll provider is Verizon Long Distance.

You have selected Verizon Long Distance as your long distance provider.

Notice: Your local toll provider has been changed from Qwest Communications to Verizon Long Distance on Jun 13, 2002.

Cost of change: \$0.00

Notice: Your long distance provider has been changed from Qwest Communications to Verizon Long Distance on Jun 13, 2002.

Cost of change: \$0.00

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of your bill. Contributions will benefit Verizon Reads, a non-profit effort supporting literacy programs. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number listed on page three of your bill.

Change in Charges**Look for changes in your bill starting July 2002**

Effective this month, the Federal Subscriber Line Charge (SLC) may increase on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

The Federal Universal Service Fund (FUSF) surcharge will decrease to 53 cents. This charge, which is reviewed quarterly, helps to keep local telephone rates affordable for all customers and gives a discount to schools, libraries and low-income households. This charge will not be applied to Lifeline customers. To find out if you are eligible for Lifeline, go to <http://www.lifelinesupport.org> on the internet or contact us at the toll-free number on your bill.



Telephone Number 217 932-5584 950517
 Account Number 58 7630 3471504737 04
 Statement Ending Jul 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance

The following long distance charges appear on your Verizon bill as a service to Verizon Long Distance.

LONG DISTANCE HELPFUL NUMBERS

Questions about your long distance bill	1 877 483-5305
Trouble with your long distance service	1 800 483-8494
Changes to your long distance service	1 800 483-3737
Other long distance questions	1 888 483-7547
Visit our Website at	http://www.verizonLD.com

Detail of charges are on the following page/pages.

SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Adding & Changing Service.		\$ 3.33
Domestic	Amount	
Direct Dialed	2.44	
Total usage	\$ 2.44	
Plan Charges	4.75	
Total Long Distance calls		7.19
Taxes and Surcharges		1.89
Total Verizon Long Distance Charges		\$ 12.41

Your calling plan(s): State Saver Plan

COMMUNICATIONS SERVICES

Verizon Long Distance

Services for
217-932-5584

ADDING AND CHANGING SERVICE

The following services are for a partial month, from the effective date of your change to the Statement Ending Date (Jul 04, 2002).

Services Added

Product Description	Qty	Order Number	Effective Date	
1 State Saver	1	C5910078	Jun 13	3.33
Total Services Added				3.33
Total Adding and Changing Service				\$ 3.33

State Saver Plan Calls

Direct Dialed Calls

Day	Date	Time	Place called	Number called	Minutes	
2 Sat	Jun 15	9:23 am	Sefton	IL 618 347-2476	8	.40
3 Mon	Jun 17	7:19 pm	Mattoon	IL 217 235-4582	3	.15
4 Sun	Jun 23	12:40 pm	Tuscola	IL 217 253-4586	3	.15
5 Sun	Jun 23	1:17 pm	Greenville	IL 618 664-4223	16	.80
6 Sun	Jun 23	2:10 pm	Agua Fria	AZ 623 572-6954	1	.09
7 Tue	Jun 25	8:25 am	Tuscola	IL 217 253-4586	2	.10
8 Sat	Jun 29	3:58 pm	Mattoon	IL 217 235-3618	1	.05
9 Mon	Jul 1	9:52 am	Hillsboro	IL 217 532-6022	5	.25
10 Wed	Jul 3	4:38 pm	Mattoon	IL 217 235-4582	5	.25
11 Wed	Jul 3	4:43 pm	Sefton	IL 618 347-2476	4	.20
Subtotal						2.44

Summary of State Saver Plan

12 Plan Charge	4.72
13 Plan calls	2.44
Total	\$ 7.15

State Saver Plan start date: 06/13/02

Total Long Distance calls

\$ 7.15

Thank you for using Verizon Long Distance.

TAXES AND FEES ON BASIC SERVICES

14 Federal excise tax at 3.00%	.34
15 State tax at 0.10%	.00
16 Illinois Telecom Excise Tax	.71
17 State Infrastructure Maintenance Fee	.00
18 IL Universal Service Fee	.00

The Verizon logo, featuring the word "verizon" in a bold, sans-serif font with a checkmark above the "i".

Telephone Number 217 932-5584 950517
Account Number 58 7630 3471504737 04
Statement Ending Jul 4, 2002

COMMUNICATIONS SERVICES

Verizon Long Distance**TAXES AND FEES ON BASIC SERVICES (continued)**

1 Federal Universal Service Fee

Total

.69

\$ 1.89

Verizon Long Distance basic charges

\$ 12.41

Total Verizon Long Distance Charges**\$ 12.41**

58 7630 2179325584 950517 04 00 IL210*HBRDA1

00008985 3L0000065121

Qwest
questions, call
1 800 860-2255



Telephone Number 217 932-5584 950517
Account Number 58 7630 3471504737 04
Statement Ending Jul 4, 2002

COMMUNICATIONS SERVICES

Qwest.

Billing for Qwest Communications Corp

The following charges appear on your Verizon bill as a service to Qwest Communications Corp. Direct your billing questions to the phone number in the yellow border of this page.

Direct Dialed Calls

Date	Time	Place called	Number called	Period	Min.	
1 May 16	9:40 am	Tuscola	IL 217 253-2422	Day	3.0	.61
2 May 16	4:18 pm	Tuscola	IL 217 253-2422	Day	4.0	.71
3 May 17	4:32 pm	Mattoon	IL 217 235-4582	Day	3.0	.61
4 May 18	8:52 am	Tuscola	IL 217 253-2422	Night	3.0	.54
5 May 18	8:56 am	Tuscola	IL 217 253-4586	Night	7.0	.92
6 May 18	1:33 pm	Mattoon	IL 217 235-6618	Night	3.0	.54
7 May 18	6:22 pm	Hillsboro	IL 217 532-6022	Night	10.0	1.20
8 May 25	2:26 pm	Fillmore	IL 217 538-2537	Night	4.0	.63
9 May 25	2:30 pm	Hillsboro	IL 217 532-6022	Night	3.0	.54
10 May 27	8:30 am	Mattoon	IL 217 235-3618	Day	7.0	1.05
11 May 27	6:19 pm	Sefton	IL 618 347-2476	Night	3.0	.54
12 May 28	11:24 am	Marshall	IL 217 826-8096	Day	3.0	.61
13 Jun 2	12:13 pm	Hillsboro	IL 217 532-6022	Night	13.0	1.45
14 Jun 2	12:27 pm	Ramsey	IL 618 423-2640	Night	4.0	.63
15 Jun 3	12:08 pm	Tuscola	IL 217 253-2422	Day	3.0	.61
16 Jun 4	8:24 am	Tuscola	IL 217 253-2422	Day	3.0	.61
17 Jun 6	8:00 pm	Hillsboro	IL 217 532-6022	Night	3.0	.54
18 Jun 7	4:12 pm	Mattoon	IL 217 235-4582	Day	3.0	.61
19 Jun 7	4:38 pm	Mattoon	IL 217 235-4582	Day	3.0	.61
20 Jun 9	10:04 am	Hillsboro	IL 217 532-2247	Night	3.0	.54
21 Jun 9	4:42 pm	Ramsey	IL 618 423-2640	Night	3.0	.54
22 Jun 10	4:53 pm	Effingham	IL 217 347-5561	Day	3.0	.61
23 Jun 11	7:34 pm	Tuscola	IL 217 253-4586	Night	3.0	.54
24 Jun 11	7:40 pm	Tuscola	IL 217 253-4586	Night	3.0	.54
25 Jun 11	7:41 pm	Ramsey	IL 618 423-2640	Night	3.0	.54
26 Jun 12	8:01 pm	Hillsboro	IL 217 532-6022	Night	3.0	.54
Total						\$ 17.51

TAXES AND FEES ON BASIC SERVICES

27 Federal excise tax at 3.00%	.53
28 State tax at 0.10%	.02
29 Illinois Telecom Excise Tax	1.23
30 State Infrastructure Maintenance Fee	.09
Total	\$ 1.87

Qwest Communications Corp basic service charges

\$ 19.38

Total for Qwest Communications Corp

\$ 19.38

For more information on Qwest Communications Corp,
please access their World Wide Web Site address at: <http://www.qhome.net/>



Telephone Number 217 932-5584 950517
Account Number 58 7630-3471504737 04
Statement Ending Jul 4, 2002

For USBI
questions only,
toll free
1 888 476-8724

COMMUNICATIONS SERVICES**Billing for USBI**

The following charges appear on your Verizon bill as a service to USBI. Direct your billing questions to the phone number in the yellow border of this page.

BILLING ADJUSTMENTS

1 Jun 17	Exchange carrier adjustment	CR 17.30
Adjustment(s) applied to previous charges.		Total CR \$ 17.30
Total for USBI		\$.00

For more information on USBI,
please access their World Wide Web Site address at: <http://www.billview.com/usbi>

76

58 7630 2179325584 950517 04 00 11.10*HBRDAI 00008985 31.0000065124

This page intentionally left blank

211 926-5504
Jul 4, 2002

Account Number 58 7630 3471504737 04

Statement Ending

Telephone Number

verizon

PAGE 10 OF 10